

LAS VEGAS TGA NEEDS ASSESSMENT PROVIDER SURVEY FOR AGENCIES SERVING PEOPLE LIVING WITH HIV/AIDS

Sponsored by the Ryan White Part A Las Vegas TGA HIV/AIDS Program

INTRODUCTION

Thank you for agreeing to participate in this important survey. We ask that you answer the questions based upon your experiences working with PLWH/A on a consistent basis within the last year.

For each question below please check the box or write in your answer. There are no write or wrong answers. Please take as much time as you need to answer each question. If you have any questions or would rather complete the survey in a hard copy format please contact Shayla Streiff at (702) 455-7255 or via E-mail at S1C@co.clark.nv.us.

1.	What is your current employment area within this agency?	
	Case Management	
	Administrative Support/Front Desk	
	Eligibility	
	Client Education and/or Prevention	
	Registered Dietician/Nutritionist	
	Mental Health/Counseling/Therapist	
	Program Manager/Supervisor	
	Clinical Professional-Physician/Nurse Practitioner/Nurse	
	Executive Director/Deputy Director	

2.	What county is your agency located in?	
	Clark County, Nevada	
	Nye County, Nevada	
	Mohave County, Arizona	

3.	During an average week how much of your time is spent directly assisting clients?	
	10 hours or less per week	
	11-20 per week	
	21-30 hours per week	
	30+ hours per week	

4.	What do you see as the single most important system wide change that would have the greatest overall benefit to the service delivery system in the Las Vegas TGA?

5.	Please list the major barriers that your organization has faced when providing care to people living with HIV/AIDS?

6.	During your interactions with clients within the past year what have they stated to be their major barriers to accessing care?

7.	Please list the most common reason that people who apply for services do not receive them at your agency?

8.	In the last year have you added or eliminated services or programs or made any other changes that affected your ability to provide services to PLWH/A?

9.	Of the following priority populations please list; (1) what their major barriers to care are, (2) what services they request the most, and (3) what services they are in need of but can't get.
	White non-Hispanic men who have sex with men (MSM)
	Women of child-bearing age
	Adolescents
	Injection drug users and other substance users
	Men of color who have sex with men (MSM)
	Heterosexual Women
	Heterosexual Men
	White non-Hispanic men who have sex with men (MSM)

10.	Of the following services below...	What services does your agency provide for PLWH/A	Please prioritize the list of services from 1-20 as the services PLWH/A you serve depend on and need most in your area specifically (1 as the most important to 20 as the least important)
	HIV/AIDS medical care		
	OB/GYN prenatal care (for women only)		
	Assistance with medication payments		
	Dental care		
	HIV testing		
	Health insurance premium assistance (payments, co-payments and deductibles)		
	Home health care		
	Hospice services		
	Mental health services		
	Medical nutrition therapy (dietitian and nutritional supplements)		
	Substance abuse services (outpatient)		
	Medical case management (assistance coordinating medical services)		
	Non-Medical case management (assistance obtaining needed		

	services such as social, legal, financial)		
	Legal services (power of attorney, do not-resuscitate orders, discrimination or breach of confidentiality)		
	Interpretation and/or language translation services		
	Medical transportation (bus passes to for doctors appointments)		
	Psychosocial support services (counseling, HIV support groups)		
	Referrals (for health care or support services)		
	Rehabilitation services (physical, occupational, speech therapy)		
	Respite care (home based assistance relieving HIV primary care givers for a short period of time)		
	Substance abuse services (residential health service setting)		
	Treatment adherence counseling (counseling program to ensure readiness and adherence to HIV/AIDS treatment by non-medical personnel)		
	Legal services (power of attorney, do not-resuscitate orders, discrimination or breach of confidentiality)		
	Interpretation and/or language translation services		
	Medical transportation (bus passes to for doctors appointments)		

11.	When providing referrals to clients for services not funded by Ryan White what services do you refer for most often and where do you refer to?
11a.	How do you stay up to date with what services are currently available at other agencies? Do you have any suggestions regarding how to make the communication lines more effective, accessible, or beneficial regarding what services are currently available in the community and where to refer for those services?

12.	During the last needs assessment 2009 the top service priorities of PLWH/A in the TGA were Ambulatory/Outpatient Medical Care, AIDS Drug Assistance and Pharmaceutical Assistance, and Oral Health Care. From your recent experience do you believe that these priorities are still true? If not, what do you think has changed and why?

13.	Are there any HIV/AIDS services that are not currently available that you feel would benefit the Las Vegas TGA and PLWH/A?

14.	Is there anything else you would like to add regarding services in the TGA, the overall system of care, or suggestions regarding improvements to the system?

Thank you, your participation is greatly appreciated!