



Ryan White Part A HIV/AIDS Program

TRACKING PROVIDED SERVICES (TPS) REPORTS

Inside This Issue

Las Vegas TGA Annual Quality Plan Performance Measures Service Utilization Data Needs Assessment Data Planning Council Meetings	1 1-2 2 3 4
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LAS VEGAS TGA ANNUAL QUALITY PLAN

The Las Vegas TGA Quality Management C.O.R.E. Team had their first meeting on Tuesday June 22nd. At this meeting the team developed quality goals for the year including data collection methods and tools as well as a timeline of activities and quarterly meeting schedule.

Four specific goals with supporting activities were outlined, these include;

- **Goal #1**-Improve the quality of HIV/AIDS core medical and supportive services in the Las Vegas TGA through an effective quality management program.
- **Goal #2**-To increase awareness of the quality management principles and knowledge of quality improvement processes and opportunities to key stakeholders and Quality Management Staff.
- **Goal #3**-To improve the effectiveness of the Planning Council’s decision-making process for allocations.
- **Goal #4**-To improve the quality of HIV/AIDS services and client outcomes for PLWH/A in the Las Vegas TGA in all Ryan White funded service categories through creating baseline data for the following performance indicators. (supporting activities and indicators listed in the annual quality plan

www.LasVegasEMA.org/qualitymanagement)

The C.O.R.E. Team decided that the main focus this grant year will be to collect data and establish a baseline to then set realistic goals for each performance measure. Data will be collected through CAREWare, agency chart reviews, and consumer input through focus groups and consumer surveys. Chart reviews will be conducted by Grantee Quality Management staff in *July 2010* and *January 2011* at each Ryan White Part A funded agency.

The C.O.R.E. Team will also review and update two to three Las Vegas TGA Standards of Care. This will be done through the C.O.R.E. Team as well as ad-hoc Standards of Care Committees assembled from experts in that service category in the coming months.

To review the approved Annual Quality Plan, data collection tools, performance measures, C.O.R.E. Team meeting agendas and minutes, and all other related Quality Management data visit the Las Vegas TGA website at www.LasVegasEMA.org.

PERFORMANCE MEASUREMENT DATA

Currently there are 14 HAB HIV/AIDS performance measures in CAREWare that are pulled monthly and reported on quarterly. Several other performance measures have been created for each Part A funded service category. Data for these additional indicators will be collected semi-annually and reported to each respective agency and collectively in the next quarters TPS report.

As stated in the Annual Quality Plan under Goal #4, data will be used to establish a baseline and set performance measurement goals. A detailed breakdown of these performance measures can be found at www.LasVegasEMA.org/qualitymangement

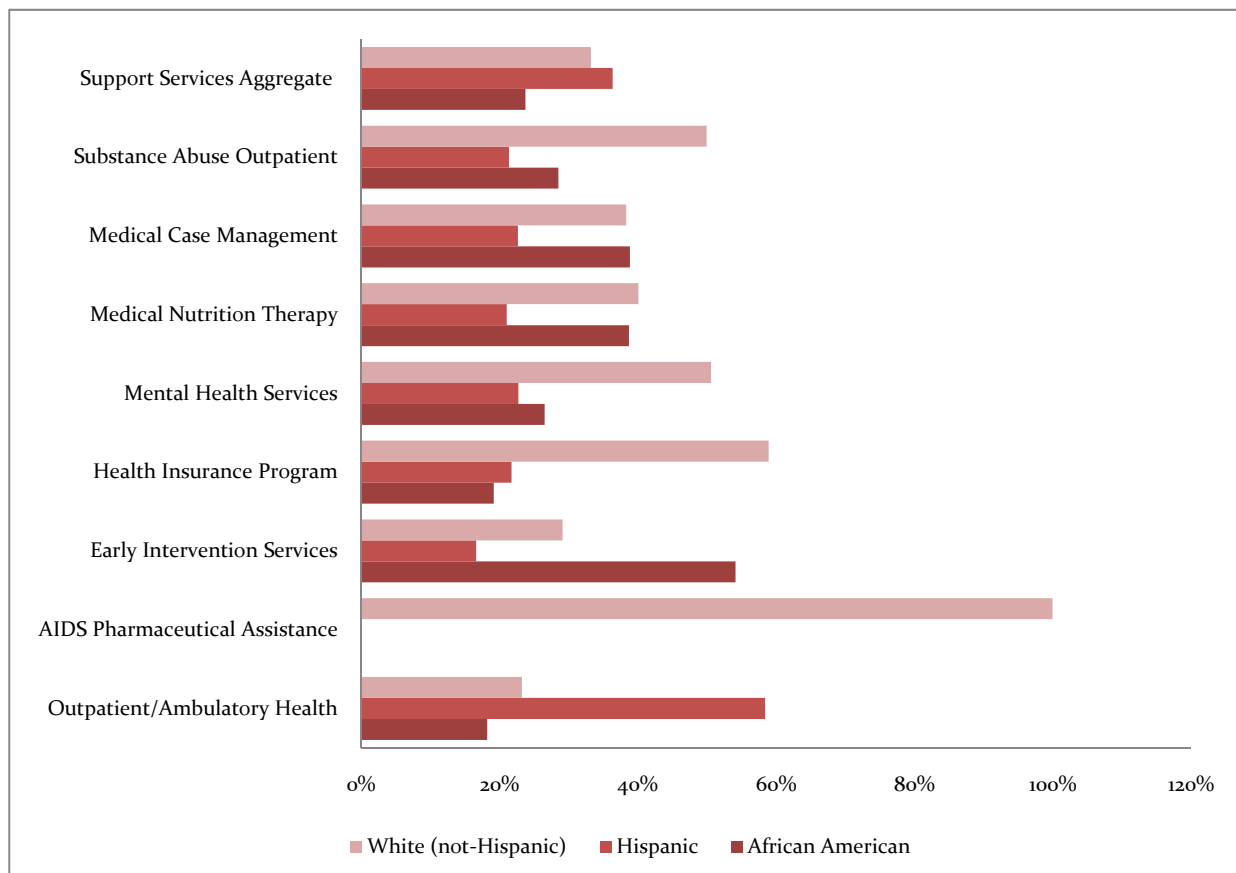
Indicator	September	January	March	June
	2009	2010	2010	2010
Percentage of clients with HIV-infection who had two or more medical visits in an HIV care setting in the measurement year.	37.66%	39.13%	43.38%	43.03%
Percent of clients with HIV-infection who had 2 or more CD4 T-cell counts performed in the measurement year.	24.55%	32.86%	40.77%	38.13%
Percentage of clients with HIV-infection and a CD4 T-cell count below 200 cells/mm ³ who were prescribed PCP prophylaxis.	26.85%	32.46%	36.27%	41.44%
Percentage of clients with AIDS who are prescribed HAART.	39.18%	52.03%	63.87%	68.53%
Percentage of pregnant women who HIV-infection who are prescribed antiretroviral therapy.	100%	100%	100%	100%
Percentage of clients with HIV-infection on ARV's who were assessed and counseled for adherence two or more times in the measurement year.	0%	0%	0%	0%
Percentage of women with HIV-infection who have a pap screening in the measurement year.	11.56%	24.18%	18.24%	17.47%
Percentage of clients with HIV-infection who completed the vaccine series for Hepatitis B.	1.81%	9.82%	8.45%	8.96%
Percentage of clients for who Hepatitis C (HCV) screening was performed at least once since diagnosis of HIV-infection.	10.02%	21.30%	48.02%	48.94%
Percentage of clients with HIV-infection who received HIV risk counseling within the measurement year	13.22%	0%	7.05%	15.40%
Percentage of clients with HIV-infection on HAART who had a fasting lipid panel during the measurement year.	0%	3.85%	4.56%	5.26%
Percentage of HIV-infected clients who received an oral exam by a dentist at least once during the measurement year.	7.82%	.74%	8.54%	37.00%
Percentage of adult clients with HIV-infection who had a test for syphilis performed within the measurement year.	18.69%	17.75%	52.61%	47.82%
Percentage of adult clients who received documented testing for LTBI (latent TB infection)	7.05%	.60%	10.52%	8.83%

SERVICE UTILIZATION DATA

The following table includes a breakdown of expenditures, service counts, unduplicated client counts, and demographic information of clients who accessed care by service category during the 1st quarter of the Ryan White Part A grant in the Las Vegas TGA (March 1, 2010 through May 31, 2010). This data is vital for the Planning Council when setting priorities and allocating resources as well as the C.O.R.E. team in creating quality improvement projects.

Quarter 1 March 1, 2010-May 31,2010			
<i>Service Category</i>	<i>Expenditures</i>	<i>Service Count</i>	<i>Unduplicated Client Count</i>
CORE MEDICAL SERVICES			
Outpatient & Ambulatory Health	\$123,394	319	232
AIDS Pharmaceutical Assistance	\$6,748	3	3
Early Intervention Services	\$92,908	33	28
Health Insurance Program	\$92,447	190	87
Mental Health Services	\$58,323	554	167
Medical Case Management	\$270,128	3,075	794
Substance Abuse Outpatient	\$10,134	66	27
SUPPORT SERVICES			
Support Services Aggregate	\$76,430	1,285	505
Totals	\$730,512	5,525	1,843

The following chart illustrates demographic service utilization among core medical and support services in the Las Vegas TGA during the 1st quarter (March 1, 2010 through May 31, 2010). Other races were represented in smaller numbers, only the largest three populations are represented here.



NEEDS ASSESSMENT DATA

Our 2010 Needs Assessment is now complete and provides us with a wealth of information on barriers to care, gaps in care, and service needs for people living with HIV/AIDS in the Las Vegas TGA. This data is vital for the Planning Council's annual priority setting and resource allocation process. The Needs Assessment was conducted by the UNLV Cannon Survey Center and data was obtained through consumer surveys, consumer focus groups, and a provider survey.

In the consumer survey in 2009 and 2010, respondents were asked to consider the most important services that they currently need and use. The chart below is a comparison of the 2009 (545 respondents) and 2010 (761 respondents) assessments with regard to client ranked services.

<i>Rank in 2009 Assessment</i>	<i>Rank in 2010 Assessment</i>	<i>Service</i>
1	1	HIV/AIDS Medical Care
3	2	Dental Care
2	3	Assistance with Medication Payments
8	4	Emergency Financial Assistance
11	4	Medical Transportation
6	6	Food Bank/Home Delivered Meals
4	7	HIV Testing
5	8	Health Insurance Premium Assistance
7	9	Mental Health Services
10	10	Medical Nutrition Therapy

The full Needs Assessment document can be downloaded at www.LasVegasEMA.org.

PLANNING COUNCIL

The Planning Council is having their annual priority setting and resource allocation meetings on July 22nd and July 28th. Both meetings will be held at Clark County Social Services 3rd floor conference room, everyone is welcome to attend.

Thursday, July 22nd from 9am to 4pm will be a data presentation of all relevant information required for making important funding decisions, including; epidemiologic data, out of care data, needs assessment data, Mohave County data, resource inventory data and service utilization data.

Wednesday, July 28th from 9am to 12pm will be the actual setting of priorities and allocation of resources.

If you wish to attend either of these meetings please RSVP to sic@co.clark.nv.us or 455-7255.